



Paramedic Chiefs
of Canada

Chefs Paramédics
du Canada

COVID-19 Update “Situation Report (Update)”

WEBEX support generously sponsored by:



What Will We Be Discussing?

Early in the COVID-19 outbreak/pandemic, the Paramedic Chiefs of Canada, International Academy of Emergency Dispatch, and FirstWatch hosted 16 COVID-related webinars, from February through September of 2020, to discuss how EMS could best respond to this pandemic. These educational sessions included how to care for patients, our communities, our providers, and our families and were updated as the situation, science, and need changed.

During this interactive session we will explore lessons learned, what we should be doing now, and strategies for handling things as they evolve.

Then, for the last 5-10 minutes of the webinar, information will be provided promoting Paramedic Services Week, “Paramedic as Educator: Citizen Ready” May 23-29, 2021.

Who will be Speaking?

Pam Farber is the Public Health Advisor for FirstWatch, keeping abreast of infectious disease threats and providing information, particularly aimed at EMS and other First Responders. She began her career as an RN working in specialty units of the hospital requiring application of infection prevention and control practices. After becoming a Firefighter-Paramedic for a busy urban Fire-Recue service, she added the roles of Paramedic Instructor and Infection Control Officer. As part of her duties, she sat on multi-disciplinary public health committees, completed multiple certifications and train-the-trainer courses, and developed policies, procedures, and curricula for First Responder occupational health, pandemic planning, response to bioterrorism, MCIs, and HazMat/Toxicology, amongst other topics.

Silvia Verdugo is the Medical Director and lead of the Clinical Team at FirstWatch. She has earned an MD degree from Mexico and an MPH degree from a joint program from UCSD and the Universidad Autonoma de Baja California, Mexico. Silvia has been awarded 3 postdoctoral research fellowships at UCSD where she conducted studies on Opioid Overdose, Substance Use and HIV Prevention. Before her transition into FirstWatch she worked for UCSD on a 5-year research program on an Overdose Intervention Program within deputies from a Sheriff’s Department in California. Her main research interest relies on Opioid Overdose and Opioid Overdose Intervention Programs within Emergency Medical Services.

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Mike Taigman, a former paramedic, has authored more than 600 articles in professional journals and worked with emergency services and healthcare organizations in 49 of the 50 states, most of the Canadian Provinces, Israel, Palestine, Australia, and throughout Europe. His expertise includes stress management, resilience, EMS street survival, patient-centered leadership, and improvement science. Mike serves as Improvement Guide for FirstWatch and leads ResilientFirst, the neuroscience-based resilience training program. Mike also teaches improvement science as an Assistant Professor in the University of California San Francisco's MS in Healthcare Administration and Interprofessional Leadership and as an Adjunct Professor in UMBC's MA in Emergency Health Services Management. He's the author, with his wife Sascha Liebowitz, of the book, Super-Charge Your Stress Management in the Time of COVID-19 <https://combatcovidstress.com>.

When Will We be Online?

Session date: Thursday, May 20, 2021
Start time: 10:30am Pacific / 1:30pm Eastern
Duration: 1 hour

Please TAKE NOTE of a few LOGIN Changes highlighted below.

How to Connect with this National Session?

Please accept this email as an electronic invitation to join an Online Presentation. You may forward this invitation to others who may be interested in participating. All you need to attend is a web connected PC and a telephone. If your group is meeting in a central location, please consider using a speakerphone and video projector so all attendees can view the presentation and participate in discussion.

Connection information for this Webinar

Session number: 133 259 1820
Session password: emschiefs

Please join the training session on your computer BEFORE calling in where possible:

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1. Go to <https://firstwatch.webex.com/firstwatch/k2/j.php?MTID=t318565b1087d9d2438af57dc246f0e7e>
 2. Enter your name and email address.
 - Please consider identifying your "Province" followed by your "NAME" in the name section (i.e. SK-John Smith, BC-Jane Doe)
 3. Enter the session password: emschiefs.
 4. Click "Join Now".
 5. Follow the instructions that appear on your screen.
 - 6 You will be prompted to join the audio conference after you are online with a specific ATTENDEE number. This will facilitate knowing who dialed in and the ability to address you for questions and conversations.

If you are unable to join by computer, you can call in using this audio conference information:

Membership Services Webcast

Call-in toll number (US/Canada):1-408-792-6300

Call-in toll-free number (US/Canada):1-877-668-4490

Global call-in numbers:

<https://firstwatch.webex.com/firstwatch/globalcallin.php?MTID=t1c2f5bb6eb7fe859e91e46dec2f7f7d8>

Access code: 133 259 1820

Can't join the training session?

<https://collaborationhelp.cisco.com/article/qg8vzfb>

To add this session to your calendar program (for example Microsoft Outlook), click this link:

<https://firstwatch.webex.com/firstwatch/k2/j.php?MTID=td797f6da6504fe1fe7128980666f566b>

If the links above don't work to get you into the webinar for some reason, please follow these instructions:

1. **Click or cut and paste the following link into your browser's field:** <http://firstwatch.webex.com/training>
2. You will arrive at the FirstWatch WebEx Training Center where today's scheduled meetings are displayed. Look for a meeting with the same topic as this session and click the "Join Now" link to the right of the meeting topic.
3. Follow the on-screen directions and enter your Name, Email Address, and the meeting Password: **emschiefs**. Press OK.
4. A WebEx Training Manager window may appear. Follow the on-screen instructions and install the WebEx software if necessary. This process may take several minutes.
5. A "Join Teleconference" window will appear with a phone number and session or meeting code, and attendee ID. Dial this number and follow the voice prompts. The teleconference information is also listed above.

IMPORTANT NOTICE: This WebEx service includes a feature that allows audio and any documents and other materials exchanged or viewed during the session to be recorded. By joining this session, you automatically consent to such recordings. If you do not consent to the recording, discuss your concerns with the meeting host prior to the start of the recording or do not join the session. Please note that any such recordings may be subject to discovery in the event of litigation.

We **strongly** recommend that you test your PC and WebEx connection in advance. FirstWatch will be happy to help you with any technical WebEx connection issue *prior* to the scheduled start of the webinar, but will not be able to help once it has started, to avoid delaying or interrupting the session.

1. Go to <http://firstwatch.webex.com/training>
2. Within the Training Center tab, press Setup, then Training Manager, then Set Up.
3. Follow the on-screen directions.

If you have any questions, please contact FirstWatch Solutions at: (760) 658-9886 ask for Sara Cinquegrani Cappiello.

For further information visit www.paramedicchiefs.ca