

EMERGENCY MEDICAL SERVICES

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President, Rescue Zone NAGE
Deputy-Mayor, City of Namur

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Vice-President - Quality, Patient Safety & Education,
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Dr François Braun (France)

President, SAMU-Urgence of France
(Urgent Medical Aid Service)



**ACCREDITATION
CANADA**

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9am // Canada (EST)
3pm // Europe
5pm // U.A.E

Hello,

The transport of people to/between health care facilities can be structured in many ways. However, the challenges in terms of quality and safety of care are the same: answer calls within appropriate timelines despite their increase in number, answer calls individually and qualitatively according to the needs of the person transported and care priority, ensure accessibility to services and efficient care pathways by making adequate use of material and human resources, and by preventing all harm to people.

How can continuous improvement help prehospital emergency services, patient transport services, transport planning and community paramedical services be highly reliable? Here are a few levers: teamwork, continuously developing multidisciplinary skills, setting up an efficient and transversal work organization, integrating the development of information systems which must be increasingly efficient as well as supporting a policy relating to the quality of life at work.

Panelists

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With the participation of Pierre-Yves Paquot-Servais (Zone NAGE), Denis Herbaux (PAQS), Marie Eeman, Nyreen Colmenares & Kirill Kornilov

[Registration link](#)

Please feel free to share this email with colleagues.

Regards,

Kirill

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