

Membership Services Webcast



Paramedic Chiefs
of Canada
Chefs Paramédics
du Canada

Violence Against Paramedics



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What Will We Be Discussing?

In Canada, over 30,000 paramedics and communications officers stand ready to respond to people in need. Each day as they perform these tasks with compassion and dedication, these same individuals are at high risk of being victims of violence and abuse.

It is for that reason the Paramedic Chiefs of Canada (PCC) issued a position statement stating violence against Paramedics is unacceptable and to that end, the PCC issued a zero tolerance position on physical and verbal attacks on paramedics and support staff.

This presentation will address critical new research that highlights both the risks of violence as well as potential solutions.

Who will be Speaking?

Dr. Brian Maguire began his career as a New York City paramedic. He has a doctoral degree in public health, and was a 2009 Senior Fulbright Scholar. An adjunct professor at Central Queensland University in Australia, Brian has been one of the most published paramedics in the world in the area of paramedic safety. He is a 7th degree black belt in Tae Kwon Do. Dr. Maguire is an epidemiologist for Leidos where he conducts occupational safety research for the U.S. military.

Mike Taigman has focused the majority of his career on helping make things better. As a street paramedic in Denver, he honed his clinical skills caring for patients and helping new paramedics learn to provide solid clinical care with kindness and compassion. As a popular conference educator, author of more than 600 articles in professional journals, and a multi decade Associate Professor in the graduate program in Emergency Health Services Management at the University of Maryland Baltimore County, he's focused on helping professionals save more lives, reduce suffering, and be more effective leaders. As a consultant, Mike has worked with EMS, Fire, and Public Health in 48 of the 50 states, most of the Canadian Provinces, Israel, Palestine, Australia, and throughout Europe. His expertise includes EMS Street Survival, Patient Centered Leadership, and Effective Quality/Performance Improvement. He holds a Master's Degree in Organizational Systems, is an Associate Professor for the graduate program in Emergency Health Services Management at the University of Maryland Baltimore County and is part of the faculty for the Institute for Healthcare Improvement.

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When Will We be Online?

Session date: Wednesday, March 20, 2019

Start time: 1300 hours EST

Duration: 1 hour

How to Connect with this National Session?

Please accept this email as an electronic invitation to join an Online Presentation. You may forward this invitation to others who may be interested in participating. All you need to attend is a web connected PC and a telephone. If your group is meeting in a central location, please consider using a speakerphone and video projector so all attendees can view the presentation and participate in discussion.

Instructions (please print this page):

1. **Click or cut and paste the following link into your browser's field:** <http://firstwatch.webex.com/training>
2. You will arrive at the FirstWatch WebEx Training Center where today's scheduled meetings are displayed. Look for a meeting with the same topic as this session and click the "**Join Now**" link to the right of the meeting topic.
3. Follow the on-screen directions and enter your Name, Email Address, and the meeting Password: **emschiefs**. Press OK.
4. A WebEx Training Manager window may appear. Follow the on-screen instructions and install the WebEx software if necessary. This process may take several minutes.
5. If teleconferencing is included in this meeting, a "Join Teleconference" window will appear with a phone number and session or meeting code, and attendee ID. Dial this number and follow the voice prompts. The teleconference information is also listed above.
6. This presentation is best viewed using the latest version of Microsoft Internet Explorer, and with the system screen resolution set to 1024 x 768.

Connection information for the March 20th WebEx

Session number: 808 268 846

Session password: emschiefs

To join the training session

1. Go to <https://firstwatch.webex.com/firstwatch/k2/j.php?MTID=td0faa97c0fd80314b6baeb8bd7787d4f>
2. Enter your name and email address.
3. Enter the session password: emschiefs.
4. Click "Join Now".
5. Follow the instructions that appear on your screen.

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Audio conference information

Call-in toll number (US/Canada):1-408-792-6300

Global call-in numbers:

<https://firstwatch.webex.com/firstwatch/globalcallin.php?serviceType=TC&ED=775343642&tollFree=1>

Access code: 808 268 846

Can't join the training session?

<https://collaborationhelp.cisco.com/article/gg8vzfb>

To add this session to your calendar program (for example Microsoft Outlook), click this link:

<https://firstwatch.webex.com/firstwatch/k2/j.php?MTID=t055ce53d90e0812ede63e3fa2130e291>

<https://www.webex.com>

IMPORTANT NOTICE: This WebEx service includes a feature that allows audio and any documents and other materials exchanged or viewed during the session to be recorded. By joining this session, you automatically consent to such recordings. If you do not consent to the recording, discuss your concerns with the meeting host prior to the start of the recording or do not join the session. Please note that any such recordings may be subject to discovery in the event of litigation.

We **strongly** recommend that you test your PC and WebEx connection in advance. FirstWatch will be happy to help you with any technical WebEx connection issue *prior* to the scheduled start of the webinar, but will not be able to help once it has started, to avoid delaying or interrupting the session.

1. Go to <http://firstwatch.webex.com/training>
2. Within the Training Center tab, press Setup, then Training Manager, then Set Up.
3. Follow the on-screen directions.

If you have any questions, please contact FirstWatch Solutions at: (760) 658-9886 for Sara Cinquegrani Cappiello.

For further information visit www.paramedicchiefs.ca